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Green Human Resource Management practices and the pro-environmental behaviour of employees in the TFL sector

Abstract

This article has cognitive value for the development of knowledge in the field of the sciences of management and quality, raising awareness of the ecological dimension of sustainable human resource management and providing the results of an own survey conducted within TFL sector entities in Poland. A survey questionnaire was developed for the purpose of the study, and a diagnostic poll based on a purposive sample and a statistical method analysis were applied. The survey data shows that the respondents from micro companies rate the environmental awareness level higher than middle-sized and large companies, and the pro-environmental behaviour of respondents from the TFL sector refers mainly to the basic level. In their view, the sustainability value is currently implemented to a limited degree. While performing pro-environmental activities in their workplace they rate organisational support higher than that of the managers. Green Human Resource Management processes are implemented in only one-third of the companies surveyed, and only 40% of the respondents believe that ecological objectives are truly executed and pro-environmental activities are important.

Keywords: GHRM (Green Human Resource Management), TFL (Transport-Forwarding-Logistics), sustainability, Green HR Practices, pro-environmental behaviour

Introduction – review of literature on Green Human Resource Management

Green Human Resource Management (GHRM) is the most widely explored sub-concept of Sustainable Human Resource Management in literature (Piwowar-Sulej, 2021a), occurring alongside the Triple Bottom Line approach of HRM, the common good and socially responsible HRM (Ehnert et al., 2020). Green HRM encompasses HRM practices that are aligned with environmental sustainability goals and are aimed at developing employee skills and their commitment to achieving these goals at the company level (O'Donohue & Torugsa, 2016). GHRM is a set of HRM practices that are friendly to the (internal and external) environment of the organisation and aim at the sustainable use of all kinds of resources (Bangwal & Tiwari, 2015).

A review of the foreign literature on the subject indicates that GHRM is currently considered an important topic in recent research (cf. Dumont et al., 2019; Jain & D'lima, 2018; Opatha & Kottawatta, 2020; Paillé, 2022; Ren et al., 2018; Renwick, 2018; Renwick et al., 2012; Renwick et al., 2015; Shah, 2019; Shen et al., 2018; Wagner, 2013; Yusoff et al., 2020; Zaid et al., 2020; Zoogah, 2011), and which requires practical exploration (Andjarwati et al., 2019). To date, research on Green Human Resource Management has focused on the themes of organisational and employee effectiveness, job satisfaction, attitudes towards the environment, green lifestyles, green organisational culture, and green empowerment, among others (more in: Łabędzki, 2022).

In the Polish literature on the subject, four monographs are worth citing: Bugdol and Stańczyk, 2021; Kozar, 2019; Piwowar-Sulej et al., 2023; Wojtczuk-Turek, 2022. The results of research on the implementation of Green HR Practices in contemporary

companies are also interesting (cf. Matejun et al., 2020; Matusiak et al., 2020; Piwowar-Sulej, 2021b; Piwowar-Sulej, 2021a; Różańska-Bińczyk et al., 2020; Zaleśna & Wyrzykowska, 2017).

In Poland, Green Human Resource Management is mainly applied by large companies and corporations, following the example of companies operating in Western Europe. The leaders are those companies that have already implemented the ISO 14000 environmental management system (Różańska-Bińczyk, 2020). The analysis shows that Green HRM in Poland is still a relatively unknown initiative, not deeply rooted in the consciousness of Polish entrepreneurs, and that the model is at an early stage of maturity (cf. Bombiak, 2019; 2020a). It should be noted that this is a new model for the implementation of the HR function, the essence of which is to strive for a balance between economic rationality and social and ecological responsibility, which also represents a new trend in the field of HR (Bombiak, 2020b). Here, ecological goals are included in all sub-areas of HR management, from employment planning, recruitment, selection, motivation, staff development, to employee assessment and the impact on working conditions (Bombiak & Marciniuk-Kluska, 2018). It turns out that "green" can be the colour of business (Janik, 2021), and properly managed Green HRM can benefit both companies and employees (cf. Ackermann, 2017; Beck-Krala & Klimkiewicz, 2017; Kozar, 2017; Urbaniak, 2017).

Despite the fact that more and more is being said and written about ESG (Environmental, Social and Corporate Governance) and green HRM (Green Human Resource Management), there is a noticeable research gap in the area of knowledge of the implementation of green HRM processes in a specific industry, e.g. in the TFL (Transport – Forwarding – Logistics) sector, where Transport is a set of activities related to the movement of people and material goods using appropriate means (Fertsch, 2016c, p. 218), Forwarding - the organisation of the transport of cargo and the performance of all necessary related activities (Fertsch, 2016b, p. 189), and Logistics – the management of the processes of moving goods and/or people and the activities supporting these processes in the systems in which they occur (Fertsch, 2016a, p. 89) (more in: Debkowska, 2017). For example, monographs in the field of logistics devote more space to the material elements of the logistics system, logistics processes rather than human resources and their management (cf. Bardy et al., 2016; Kauf et al., 2019; Kolasińska--Morawska & Sułkowski, 2022; Kozar & Matuszewska--Kubicz, 2022; Krawczyk, 2020; Tundys & Wiśniewski, 2018; Witkowski, 2010; Zowada, 2020). Additionally, conversations with practitioners (extra-mural students) during the Author's classes in the subject Logistics Management at the University of Economics in Katowice in the academic year 2021/2022 confirmed the Author's conviction that it is worth undertaking research in the field of Green Human Resource Management processes in the TFL sector.

Research methodology and description of respondents

The aim of the study is the scope of implementation of green HRM practices in the TFL sector and determining the perceived sustainability value in the TFL sector in Poland, and the utilitarian objective of the study is connected with the preparation of results to be used by both theoreticians and practitioners professionally related to the TFL sector. The following research questions were formulated:

- Q 1: What is the environmental awareness of employees in TFL companies and at what level is their pro-environmental behaviour in the workplace?
- Q 2: How is the value of sustainability perceived by employees in the TFL sector?
- Q 3: Do employees in the TFL sector receive adequate organisational and managerial support in implementing pro-environmental measures?
- Q 4: Which Green Human Resource Management processes are present and implemented in TFL companies?
- Q 5: What are the opinions of practitioners in the TFL sector on pro-environmental and sustainability practices?

A survey questionnaire consisting of 15 questions was constructed for the purposes of the study, inspired by the book Bugdol and Stańczyk (2021). The main constructs used in the study relate to Green Human Resource Management processes, environmental awareness, pro-environmental behaviour and sustainability values. Green Human Resource Management processes include recruitment and selection, adaptation and socialisation, employee education and training, performance management, pay and rewards, environmental engagement, green leadership, green HR (cf. Bugdol & Stańczyk, 2021), as well as green perceived organisational support (cf. Bugdol & Stańczyk, 2021). Environmental awareness has been recognised as one of the components of environmental measurements (cf. Alomari & Ibraheem, 2019) influencing the 'green behaviour' of employees (cf. Safari et al., 2018; Shah, 2019). Levels of pro-environmental behaviour were taken from a self-assessment questionnaire of pro-environmental behaviour (Bugdol & Stańczyk, 2021), while the value of sustainability was determined using 3 items from previously conducted studies (Herman et al., 2016).

The preparation of an online research tool, as well as nationwide research, was commissioned to the Research and Development Centre of the University of Economics in Katowice, whose service and research offer includes market and marketing research. The R&D Centre was selected, among other reasons, for its up-to-date and verified database of entities from the TFL sector, as it had previously carried out a project commissioned by the Ministry.

Prior to the start of the actual survey, which took place between 1 February 2022 and 22 February 2022,

a pilot survey (on 16 January 2022) was conducted among practitioners, extramural students of the University of Economics in Katowice at the Logistics faculty, which enabled the content of the survey questions to be refined.

A link to the survey was sent to TFL sector entities operating in Poland, following phone calls requesting the completion of the survey. The territorial scope of the survey covered the entire country. According to the CSO's LDB, in 2019, there were 176,472 local entities in Section H (Transport and Warehousing), employing 944,719 people (GUS, n.d.). This section includes activities related to the transport of persons or goods performed by rail, pipeline, road, water or air transport, activities supporting transport provided by stations, ports, railway stations, bus stations, terminals for traffic control, handling of passengers, baggage and cargo, rental of transport equipment with a driver and crew, and postal and courier activities (Gofin, n.d.). A diagnostic survey was carried out using a single-sample survey with a survey questionnaire, which, due to the frequency of implementation, was defined as ad hoc. The research sample was purposive, consisting of entities from the TFL sector and using the R&D Centre database.

A total of 200 questionnaires were obtained, with the survey completed by 64% of men and 36% of women. The respondents included owners (9%), managers (27%) and professionals (64%), with 39% of respondents aged 40–49, 32% aged 30–39, 16% aged 50–59, 8% aged 29 or under, 2% aged 60 or over, and 3% not indicating an age. Respondents were also diverse in terms of their experience of working in the TFL industry, with most of them (44%) declaring work experience in the range of 6–15 years, followed by: several years – up to 5 years (26%), and 16–25 years (20%). 10% of respondents admitted to having more than 25 years of experience, including 26 to 35 years (9%), and 36 years and more (1%).

The majority of respondents worked in small and medium-sized companies, with only 16% working in large organisations (more than 250 employees). A more detailed split showed 19% working in companies with up to 9 employees, 41% in companies with

10 to 49 employees, and 24% in companies with 50 to 249 employees.

Responses were obtained from all 16 voivodeships: mazowieckie (36% of responses), łódzkie (20%), lubuskie (10.5%), małopolskie (7%), śląskie (6%), pomorskie (4%), wielkopolskie (2.5%), kujawsko-pomorskie (2%), podkarpackie (2%), opolskie, podlaskie, świętokrzyskie, zachodniopomorskie, dolnośląskie and lubelskie (1.5% each), and warmińsko-mazurskie (1%).

Environmental awareness and pro-environmental behaviour of TFL employees

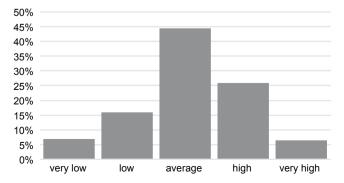
At the beginning of the survey, respondents were asked to assess the level of environmental awareness of employees in the company they work for. Around 45% of the respondents assessed the environmental awareness of employees from TFL companies at an average level. On a scale of 1 (very low) to 5 (very high) – "3" occurred most frequently, as shown in Figure 1.

Interestingly, there were differences in the assessment according to the size of employment in the company, with respondents from micro companies assessing the level of awareness as higher in comparison with medium and large companies (cf. Figure 2).

The respondents also self-assessed their own proenvironmental behaviour in the workplace, as shown in Figure 3.

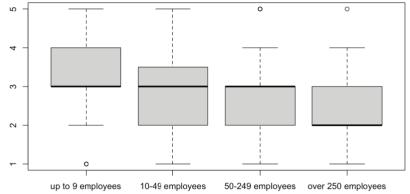
Figure 3 shows that four activities (segregating rubbish, turning off the lights, using water appropriately, not printing unnecessary documents) are performed by the majority of respondents, although it should be emphasised that these are pro-environmental behaviours at the basic level (cf. Bugdol & Stańczyk, 2021). Behaviours from the systemic level (e.g. reporting preventive actions) or the active level (e.g. attending environmental conferences) are "never", "very seldom" or "seldom" performed. For example, 72% of the respondents have never or (very) seldom authored environmental awareness training, or education of employees in that field.

Figure 1Assessment of the level of environmental awareness of employees in the companies the respondents work for



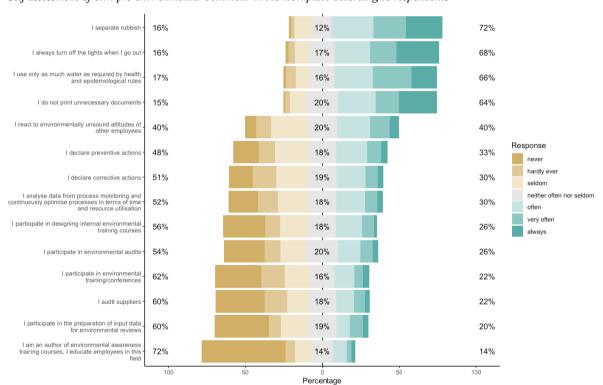
Source: author's own work.

Figure 2Assessment of the level of environmental awareness of employees in the company according to the size of employment in the respondent's company



Source: author's own work.

Figure 3Self-assessment of own pro-environmental behaviour in the workplace according to respondents



Source: author's own work.

Perception of sustainability as a value

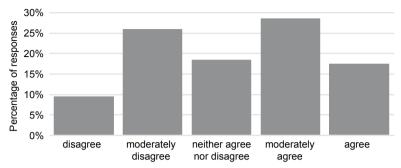
One of the survey questions concerned the perception of sustainability in the companies the respondents work for. The question "In your opinion, does the company you work for deserve to be labelled as a green sustainable company?" was answered in the affirmative by less than half of the respondents: 17.5% – "agree" and 28.5% – "moderately agree", while 35.5% evaluated their company negatively in this respect (9.5% – "disa-

gree", 26% – "moderately disagree"). 18.5% marked the answer "neither agree nor disagree" (cf. Figure 4).

Analysis of the obtained answers with the use of the Kruskal-Wallis test showed that the differences are only attributable to the size of the company, with respondents from the smallest companies (with up to 9 employees) more likely to say that their company deserved to be called a green sustainable company.

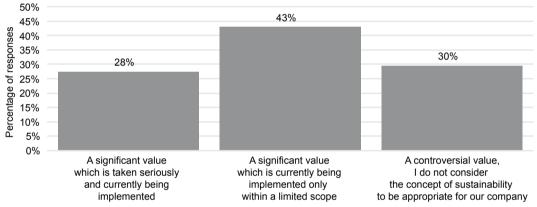
The next question was posed to check the extent to which the value of sustainability is a precious value

Figure 4The structure of respondents' answers to the question "In your opinion, does the company you work for deserve to be labelled as a green sustainable company?"



Source: author's own work.

Figure 5The structure of respondents' answers to the question "Sustainability is:... Please select the appropriate answer that reflects this value in your company"



Source: author's own work.

that is taken seriously, with the content of the question taken from a study (Herman et al., 2016). The results of the answers to the question "Sustainability is:..." with an option of three choices are presented in Figure 5.

As the presented results show, the perception of sustainability as a value is noticeable but implemented to a limited extent (43% of responses), with only 27.5% of respondents identifying sustainability as a precious value that is taken seriously in companies and is already being implemented. What is worrying is that for 29.5% of respondents, this value is controversial, as they believe that the concept of sustainability is not appropriate for the companies in which they are employed. The results obtained in this respect differ from those obtained in a survey conducted among 512 organisations in Poland in 2013 (cf. Herman et al., 2016).

An examination of the correlations between the metric variables and the assessment of the importance of the value of sustainability in the company using Chi-Square/Fisher's Exact Test of independence showed significant correlations, although very weak ones between the assessment of the importance of

this value and the position and work experience in the TFL industry.

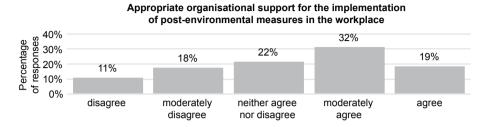
Organisational and managerial support in the implementation of pro-environmental measures in the workplace

Respondents from the TFL industry were also asked whether they receive adequate organisational and managerial (supervisor's) support in the implementation of pro-environmental measures in the workplace. The answers to this question are presented in Figure 6.

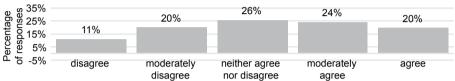
Figure 6 shows that respondents from the TFL industry assess organisational support as higher than managerial support, with half of them saying that they receive adequate organisational support in the implementation of pro-environmental measures in the workplace (18.5% – agree, 31.5% – moderately agree), and 43.5% being of the same opinion with regard to managerial support (19.5% – agree, 24.0% – moderately agree). By calculating the basic statistics, it emerges that in the case of organisational support the dominant, i.e. the most frequent response is "4"

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Figure 6Organisational and managerial support in the implementation of pro-environmental activities in the workplace according to respondents from the TFL industry



Appropriate managerial (supervisor's) support in the implementation of post-environmental measures in the workplace



Source: author's own work.

(moderately agree), while for managerial support it is "3" (neither agree nor disagree).

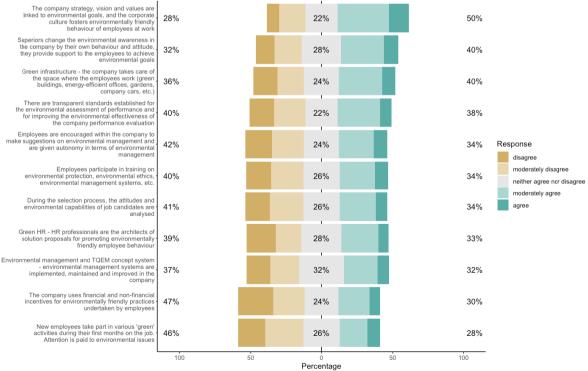
Green Human Resource Management processes in TFL companies

The answers to the question concerning the presence and implementation of Green Human Resource

Management processes in TFL companies are interesting. Respondents' answers to this question are presented in Figure 7.

As the data in Figure 7 shows, half of the respondents believe that the company's strategy, vision and values relate to green goals, and that the organisational culture fosters employees' green behaviour at work. Subsequently, 40% of the respondents are of the

Figure 7Green Human Resource Management processes in TFL companies according to respondents



Source: author's own work.

opinion that their superiors, by their own behaviour and attitudes, change the environmental awareness in the company, and provide support to employees to achieve environmental goals, although 32% are of the opposite opinion and do not see green leadership in their companies.

40% of respondents indicated that their companies take care of the space in which employees work – green buildings, energy-efficient offices, gardens, and company cars. In other words, green infrastructure is of importance to these companies.

Unfortunately, the results show that Green Human Resource Management processes are not yet present in most TFL companies, with only 38% of the respondents indicating that their companies have performance management with established transparent standards for green performance evaluation and improvement of the efficiency of green performance evaluation.

In practically only one in three companies: employees receive encouragement to make suggestions on environmental management and autonomy in terms of environmental management (green commitment); employees participate in training on environmental protection, environmental ethics, and environmental management systems (employee education and training); during the selection process, job candidates' environmental attitudes and capabilities are analysed (green recruitment and selection); HR professionals are the architects of solution proposals for promoting the pro-environmental behaviour of employees (green HR); environmental management systems and TQEM concepts are implemented, maintained and improved; financial and non-financial incentives are applied for environmentally-friendly practices undertaken by employees (payments and rewards); new employees take part in various "green" activities during their first months at work (green onboarding and socialisation).

The basic statistics in Table 1 show that the worst situation is in the area of remuneration – the dominant value is a negative "1"(disagree), and in the area of onboarding and socialisation of new employees – the dominant value is a negative "2"(moderately disagree).

Table 1Basic statistics for the questions about processes of Green Human Resource Management in TFL companies

	Median	Mode	Quartile 1	Quartile 2	Quartile 3
The company strategy, vision and values are linked to environmental goals, and the corporate culture fosters environmentally friendly behaviour of employees at work.	4	4	2	4	4
During the selection process, the attitudes and environmental capabilities of job candidates are analysed.	3	3	2	3	4
New employees take part in various "green" activities during their first months on the job. Attention is paid to environmental issues.	3	2	2	3	4
Employees participate in training on environmental protection, environmental ethics, environmental management systems, etc.	3	3	2	3	4
There are transparent standards established for the environmental assessment of performance, and for improving the environmental effectiveness of the company performance evaluation.	3	4	2	3	4
The company uses financial and non-financial incentives for environmentally friendly practices undertaken by employees.	3	1	2	3	4
Employees within the company are encouraged to make suggestions on environmental management, and they are given autonomy in terms of environmental management.	3	4	2	3	4
Superiors change the environmental awareness in the company by their own behaviour and attitude, they provide support to employees to achieve environmental goals.	3	4	2	3	4
Environmental management and TQEM concept system – environmental management systems are implemented, maintained and improved in the company.	3	3	2	3	4
Green infrastructure – the company pays attention to the space where the employees work (green buildings, energy-efficient offices, gardens, company cars, etc.).	3	4	2	3	4
Green HR – HR professionals are the architects of solution proposals for promoting environmentally-friendly employee behaviour.	3	3	2	3	4

Source: author's own work.

Green management – opinions of practitioners

The opinions of the respondents on green management in the TFL industry are quite diverse, with 40% believing that "in the company, we are honest in the implementation of environmental goals and pro-environmental activities are important to us", 34% emphasising that "in the company, there is no pro-environmental strategy, only economic goals count", and 23.5% believing that "the company only declares certain environmental practices, but in reality conducts so-called greenwashing, 2.5% of the respondents marking "other", writing the following sentences: "sometimes it is one way and sometimes the other", "procedures are in place because they are required by the EU", "only part of the management adjusts to the requirements of green management", "there are rules and regulations in the company, but people do not follow them", "it all depends on the employees themselves - procedures are there, but many/most employees do not follow them".

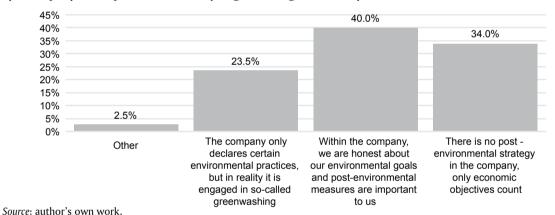
Figure 8 shows the opinions of respondents on green management in TFL companies.

It is worth noting the final, open-ended survey question, to which respondents were able to write their own comments on green practices and sustainability, with 42.5% of respondents using this opportunity and sharing their thoughts on the subject. The 85 responses obtained were grouped thematically and tabulated (cf. Table 2).

The data in Table 2 shows that 38 respondents shared examples of good practices with regard to sustainability, and the picture emerging from a close analysis of these comments is one of TFL organisations that are predominantly taking action in the area of green infrastructure. What matters is the influence of foreign collaborators and the awareness and attitude of owners or managers. In these comments, Green Human Resource Management processes related to green leadership and performance management were evoked.

However, the majority of respondents who shared comments highlighted some limitations in the implementation of green and sustainable practices in

Figure 8Opinions of respondents from the TFL industry on green management in companies



Source, author's own work.

Table 2Respondents' comments on green and sustainable development practices in TFL companies

Thematic grouping of comments	Sample comments	
Examples of green practices implemented in the organisation	 We take care of quality with the lowest possible emissions The company tries to implement eco solutions, the owner sets a very good example making it easier to maintain certain standards We are involved in transferring transport from road to rail Our consortium partner – a company from Sweden – puts great emphasis on these activities, hence the requirements are set so high with us For several years we have been focusing on green politics and it brings results Fuel efficiency, hybrid buses, rubbish bins in offices, several buildings insulated We provide training, we follow green principles There are buildings with polystyrene thermal insulation there are photovoltaics on two buildings, solar buses, but this accounts for 15% of the total We support the implementation of the UN Sustainable Development Goals Replacing rolling stock with environmentally friendly units (hybrid, electric) Sustainable development is one of the pillars of our activity 	38

Table 2 - continue

Thematic grouping of comments	Sample comments	
Lack of a pro-environmental strategy and green practices	 No sustainability strategy There is no such vision The company has no pro-environmental strategy We try to be pro-environmental, but we do not have any strategies implemented in this regard There are no practices at all There are no such practices The company has no such practices, it only implements what is essential and necessary The company does nothing in terms of the environment The company does not implement such practices There is no caring about the environment 	15
Cost barrier	 The industry does not see this as a tangible profit but a current cost They are constantly looking at the cost of these solutions, Environmental declarations are not implemented to the extent they should be for economic reasons The company does not try to be eco-friendly, as the introduction of such measures involves costs that the company cannot afford Our company cannot afford these measures yet, not after the pandemic We are looking at costs rather than ecology TFL in Poland cannot afford such measures for the time being, we are struggling to stay on the European market The costs are too high for the company to become fully green 	13
Insufficient level of practice implementation	 It is not yet that developed, but it is going in the right direction There is still a lot of work and learning ahead of us Practices applied in the company are at an accessible level, but there is still a lot of room for improvement There is rather not enough of it They are implemented, but not to a sufficient extent In our company, the company pays very little attention to such solutions I believe that the company tries to be environmentally friendly, but it is not always possible There are definitely too few of them 	10
Low environmental awareness	 The company has very little awareness There is a lot to be done to change the awareness of each employee through appropriate motivation to take ecological action. This process should start from the top Team cooperation and employee awareness is important Too little awareness among people 	6
Declaration of a "green" organisation without actual actions	 The company wants to be perceived as green but does not do much about it There are guidelines, but they are not followed More is said than done in this area 	3
Total		85

Source: author's own work.

the TFL industry. First of all, they observe a lack of any environmental strategy or activities in this area. In addition, they distinguished the issue of cost barriers, where economic considerations win out over sustainability. In the opinion of some of them, the level of implementation of environmental practices is insufficient and there is still much room for improvement in this area. There is also a need to change the environmental awareness of employees. Some companies declare their pro-environmental sustainability or want to be perceived as such, although they do not undertake any actions in this area.

Conclusions

The 2022 empirical survey of TFL sector players provided interesting findings on Green Human Resource Management processes, including answers to the following research questions, thus meeting the research objective:

• Q 1: The environmental awareness of employees in TFL companies is at an average level. The majority of respondents have a basic level of environmental behaviour in the workplace.

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- Q 2: The value of sustainability is perceived in various ways by employees in the TFL sector. Most (43%) see it as valuable, but it is currently only implemented to a limited extent.
- Q 3: Half of the employees surveyed in the TFL sector receive organisational support in the implementation of environmental measures. Less than half (43.5%) may count on managerial support in this regard.
- Q 4: In the surveyed companies from the TFL sector, Green Human Resource Management processes (e.g. environmental involvement, employee education and training, green recruitment and selection) are present and implemented in one in three of them.
- Q 5: The opinions of surveyed practitioners from the TFL sector on green practices and sustainability are varied. 40% of them believe that environmental goals are fairly implemented in the company and that pro-environmental activities are important, while 34% are of the opinion that there is no pro-environmental strategy in the company and only economic goals count. It is also worrying that 23.5% assessed the company's actions as "greenwashing".

Respondents highlighted the excessive costs associated with implementing green practices, especially for small companies, and in the post-pandemic period. The TFL industry in Poland is looking at costs rather than ecology. Perhaps in the face of the importance of ESG, the growing expectations of sustainable business practices, and the risk of ending business relationships on this basis (including exclusion from tenders), actors in the industry will change their attitude and start to apply green practices more often and sign green contracts, which are still a novelty in Poland (more in: Puls Biznesu, 2022).

The survey shows that employees in the TSL industry do not get enough support from their superiors, and the need to deal with sustainability issues in organisations should be addressed with the concept of sustainable leadership (cf. Ferdig, 2007; Hallinger & Suriyankietkaew, 2018; Iqbal & Ahmad, 2021; Lee, 2017; Peterlin et al., 2015). Future research developments in this area should focus on specific practices undertaken at the organisational level and the implementation of specific tasks in this area (cf. CISL, n.d.).

The resulting comments on pro-environmental practices are in line with other findings from studies conducted in Poland – they are not always carefully planned (cf. Lulewicz-Sas & Zubek, 2022; Wielewska, 2023). There is work to be done in the analysed area, and changes in companies' practices are inevitable due to the need to protect the environment and pressures from various stakeholders (cf. Piwowar-Sulej, 2021b).

In the not-too-distant future, all companies, including those in the TFL sector, will be forced to take action in the area of sustainability and operate with regard to the world we will leave behind for the next generations, who are increasingly aware of and interested in "being green" (cf. Muszyńska, 2021).

The survey had a number of limitations that are worth mentioning. Due to the fact that the research sample was non-random, one has to be careful when formulating conclusions, as it is not legitimate to generalise them. Only 200 responses were obtained, which impacts the issue of representativeness, which means that the research sample characteristics are not representative for the whole population of TFL entities. Moreover, the empirical research was conducted in 2022 and its results are likely to be different today, taking into account the change in the ecological awareness in the sector that was surveyed. The data analysis employed basic statistical tools, such as mean and median, as well as the Mann-Whitney U Test and Kruskal-Wallis Test. The research did not pose any research hypotheses, nor did it utilise a more sophisticated research model or more advanced SPSS tools.

Further research in the field of Green Human Resource Management processes should be continued in the direction of qualitative presentations of case studies from the TFL sector, and based on specific practices in selected sections of the Transport and Warehousing Industry; it could, for instance, analyse railway transport and road transport separately. The implementation of selected HR processes in the TFL sector could be made more specific by focusing on a given area, such as the environmental training of employees. The plenary session "Trends and Practices of Sustainable HRM in Organisations" (SGH, 2024) may inspire further research in the field.

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